Dashboard IN WebSoft

**RBS BLOCKED/ BLANK CLAIM/ SSCM**

* RBS Blocked Claims

Claim send hony sy phly RBS sy process hoty han, RBS rules conditions ki base pe data check krty hn, if RBS codition is fail somewhere then it wil blocked by RBS and shown here

* Blank Claims

Jis claim ka koi b status set Na ho (Pri, sec, Pat null prra ho)

* Operation SSCM

Provider k msgs EHR sy create hoty hn Billing or webnotes category pe wo yhan SSCM ki report ma show hota hai

* Provider Complaints

Agr provider koi SSCM complaint\Incident case type k sath generate kry tw yhan show hoge

**SUBMISSION**

* Claims Paid Up

Asy claim jo process huy ho but full paid (Partially Paid) na ho, some amount is pending in claim, and no further status at secondary or patient end

* Forwarded Claims

Asy claim jo primary insurance ny pay krky secondary ko forward kr diye ho by their own

* Insurance Submission Missing Claims

Asy Claims jo insurance ko kc b reason ki wjh sy submit na hun submission missing m assign hoty hn. Is ky boht sy reason ho skty han for example provider ka insurance ky sath setup ni hai. Ya enrollment ka issue ho

* Patient Submission Missing Claims Operations

address wrong or miss ya bill webportal sy provider ny authenticate na kiye huy etc.

* Patient Submission Missing Claims Others

Asy claims jo pat ko bill kiye jyn but submit na hun like r un responsible dep billing k ilwa koi dusra ho.

PATIENT BILLING STOPED AT PRACTICE LEVEL

THIRTY DAYS NOT COMPLETED FOR THE ACCOUNT

**ERA (Electronic Remittance Advice)**

* ERA Rejected Claims

Asy claim jin ka response insurance ki trf sy as ERA aya hai with rejection\denial status, so no of claim yhan show hongy

* ERA Unmatched Claims

Asy claim jin ka response as ERA aya hai with unmatched status, iska mtlb ya hai ky patient ki information mismatch hai yani ky insurance ky pas jo data hai wo or claim ka data match nia krta, so wo no of claim yhan show hongy

* ERA Pending Deposit

Asy claims jinki payment I ho r deposit slip create na ho wo is report m assign hoty hn

* ERA Setup

Shows data related to ERA setups like how many applied, pending, complete and client unresponsive.

**CALLS**

* Claim Calls

Claim calls caller ki trf sy done hony k bd, result claim calls ki report m assign hota ha.

Caller ka response.

* Patient Calls

Pat apny concern billing team k liye generte krta h tw wo hmy patient call m assign hoty hn in the form of SSCM

* ACU Calls

Automatic calling unit auto call generate hoti hai jb cliam ka koi response na ay tw after some specific days.

* Drop Calls

Jo calls user generate krta hai wo phly lead verify\auhenticate krta hai agr us call valid na ki to wo calls ka status drop m change kr dey ga r wo data yhan show hoga

**KPI REJECTION/ACKNOWLEDGEMENTS**

**KPI (key performance indicator) isma wo no of claim ka data show hota hai jo clearing house ny reject kie ho**

* Daily Rejections

Asy rejected claim jin ki age 1 day ho ya jo recently reject huey ho

* Unworked Rejections

Asy claim jin ki age 1 day or zayda ho or un py koi kaam na kia ho

* Unacknowledged

Asy claim jin ka koi response na aya ho, accepted or rejected

* Batch Rejections

Agr pura batch\scan reject ho jay mean ky ik scan ma jtny b claim thy sary reject ho jay

**PTL (Pending Transection List)**

**Move to PTL krty huy hmy reason b dyna hota hai**

**PTL to web for provider**

**PTL for coding team, agr CPT or DX code na ho ya clear na hoto coding team ko wo claim send ho jay gy**

* PTL on Web

Incomplete information k clams hm PTL m move krty hn with show on web, wo claims is report m show hun gy.

* Unworked/Resolved PTL

Asy claim jin py provider ki trf sy response agya ho through PTL, r billing team ny koi kaam nai hua.

* Demographic Level PTL

Incomplete information k pat\demo hm PTL m move krty , wo demo is report m show hun gy.

* Authenticated Coding PTL

**T**his section shows no of claims that are move in PTL for coding team for adding CPT\DX

**LATE FILING CLAIMS/ AUTHENTICATION/ NEGATIVE PAYMENTS**

* Claims Approaching Late Filing

Hr insurance ny kuch time limit rakhi hoti hai claim filing ki agr wo limit approach hony wali hoto wo calim hmy yhan show hoty han

* Medicaid Secondary Claims Approaching Late Filing

Agr medicad insurance ny pay kr dia hai but claim secondry ko nai bja gya or uski filing limit approach hony wali hoto wo yhan show hoty han

* Authentication Claims

Unpaid claims is report m assign hoty hn ta k billing team un pe follow up kry r insurance sy process krwaye.

* NBC Report (Negative balance claim)

Is ma wo sary claim show hogy jo over paid han, mtlb ky insurance\pat ny total sy zyda pay krdia

**DWC/ DEPOSIT SLIP/MISSIONG DOS**

* Unreconciled DWC

Scan wise data hoga jin ma wo claim hongy jo DWC sy match nai hoga, for example DWC ma 9 claim han or app ny just 7 kia to baki ky 2 claim is ma show hongy

Mismatch in Send vs acknowledged

Unbalanced DWC

* Missing DWC

Asy claim jo without DWC ky create huy han kc dusry plateform sy except websoft.

* Missing DOS

Asy claim jin ma DOS mis hai mtlb ky patient ny appointment li but checkup nai krwaya so there is no DOS, wo yhan show hongy , phr unka status change kia jata hai.

* Unreconciled Deposit Slip
* Complete batch amount is not posted. 100 received 50 posted & 50 remaining. Unbalanced DWC
* Missed Claims

Appointment schedule ho gai, patient checkup ho gya hai but us DOS k claims create na hun wo data yhan show hoty han

**FAXES**

* Pending Faxes

Asy fax jo abi send krny kya lia pending ahn, waiting ma han

* Sent Faxes

Asy fax jo bajy ja cuky han

* Declined Faxes

Asy fax jo compliance team ny reject kr dia han

* Failed Faxes

Asy fax jo compliance team ny fail kr dia han

* Unresolved Faxes

Wo faxes jo insurance\provider\ pat ki trf sy receive huy hun r billing team ny resolve na kiye

**APPEAL**

* Required

Asy claim jin ki Appeal krny ki zrorat hai, jin ki late filing reject ho gai hai

* Approved

Asy claim jinki appeal approved ho gy han by lead

* Rejected

Asy claim jinki appeal reject ho gy han by lead

* Sent

Asy claim jo insurance ko appeal document ky sath send kia ja chuky han

* In Review

Asy claim jo insurance side sy under review han

* On Hold

Asy claim jinka status onho; set kia ho for any specific reason

**FULLY ADJESTED CPTS/ IMPORTED CLAIM**

* Fully Adjusted CPTs

Jo CPT fully adjust kia ho wo yhan show ho gy provider\insurnce ki trf sy

* Imported Claims

Provider EHR sy b claim create kr skta hai so jo claim EHR sy import hoty ha wo yhan show hoty han

**Kc b dusry platform sy claim create hun except websoft, wo claims imported claim ki report k show hoty hn**